

# MICHAEL SARGENT, MD, MBA, MPH

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## HEALTHCARE ADMINISTRATION EXECUTIVE

**Director – Deputy Director – Department Head – Medical Director – Medical Officer – Assistant Professor**

Exceptional record of achievement directing healthcare administrative operations, managing portfolios of programs, holding non-profit board and chapter leadership positions, and instructing advanced courses for medical schools. Consistent history of improving capabilities and services in the areas of public and community health, maximizing patient care outcomes and experience, and enhancing efficiency while controlling costs and maximizing profitability. Excel at building and leading top-performing teams, digitizing processes and data, and launching new healthcare programs. Previously administered budgets more than \$100M and oversaw clinical operation expansion to multiple locations. Multiple honors, awards, grants, publications, and presentations. Special expertise in clinical quality improvement, advanced data analytics, and clinical informatics. **Core competencies include:**

Program Management – Strategic Planning – Healthcare Administration – Budget Management – Expense Control  
Process Improvement – Program Development – Population Health – Government Relations – Research Studies  
Public Relations – Presentations – Academic Instruction – Curriculum Development – Committee Leadership

## PROFESSIONAL EXPERIENCE

**DEPARTMENT OF HEALTH, New York, NY**

**2019 – Present**

**Principal Senior Deputy Director (2020-present)**

**Deputy Director for Programs & Policy / Supervisory Medical Officer (2019-2020)**

Oversee community health administration and operations for the District of Columbia, with responsibility for more than 50 major programs in the areas of: COVID-19 Response, COVID-19 Vaccination, School Health Services, Immunization, Home Visiting, Comprehensive Cancer, Chronic Disease Management, Newborn Screening/Infant Mortality, Maternal Child Health Block Grant/Title V of Social Security Act, Healthcare Access Bureau, and the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC). Supervise 126 direct and indirect reports. Administer \$100M+ in budgets. Key interface with community, government, healthcare, and inter-agency entities.

As Deputy Director/Supervisory Medical Officer, supervised a staff of 90 and held responsibility for Family Health Bureau, Cancer & Chronic Disease Prevention Bureau, Nutrition & Fitness Bureau, and Health Care Access Bureau – additionally served as Maternal Child Health (Title V) Director for the District of Columbia. Developed policies and procedures. Led community outreach and education. Guided preventive services. Programs included Health Food Access, SNAP-Ed, Special Supplemental Nutrition for WIC, Childhood Obesity, School-Based Health Centers, School Health Services, Violence Prevention & Education, Cancer Control, Oral Health, Immunization, Refugee Health, J1 Waiver, Allied Health Training, Health Professional Loan Repayment, and Breast/Cervical Cancer.

- Promoted from Deputy Director to Principal Senior Deputy Director, D.C.'s 2nd-highest public health official.
- Developed and executed COVID-19 Vaccination Program for the District of Columbia that led to D.C. being the top 15 states in population vaccination coverage by May 2021.
- Decreased senior disparity in COVID-19 vaccine coverage from 2.2x to 1.3x between the richest and poorest zip codes by implementing a zip code-based distributions strategy and including community health centers and houses of worship as distribution sites.
- Created a breast cancer mortality disparity study that identified subtle reasons for mortality disparities among geographic areas and led to changes in patient navigation and care coordination strategies.
- Enhanced prenatal clinical care experience at multiple healthcare sites by onboarding 2 virtual healthcare solutions that is expected to reduce maternal morbidity.
- Developed and implemented strategies to reduce food insecurity in communities.
- Primary author on the District of Columbia Post Pandemic Recovery Report.
- Presently migrating the legacy WIC benefits program to a fully electronic solution, projected to increase efficiency and resident experience. Took over a stalled and delayed project and returned to required timeline.
- Spearheaded the integration of a new immunization data management system.
- Designed and implemented strategies and programs to reduce mortality, increase clinical quality, drive wellness promotion, and enhance community engagement.

**CHILDREN'S HOSPITAL, New York, NY**

**2015 – 2019**

**Medical Director (2018-2019)**

Managed the award-winning ABC (Improving Pediatric Asthma Care in the region) program, focused on improving asthma care and outcomes for children through enhanced clinical care, education, research, and advocacy. Supervised 10 non-clinical and 12 part-time clinical professionals and administered a \$1M-plus budget. Maintained value-based Medicaid MCO contracts.

- Promoted from Associate Medical Director (2017-2018) to Medical Director in 1 year.
- Achieved a 65% reduction in Emergency Room pediatric asthma visits by identifying repeat patients and emphasizing earlier clinic visits to prevent the need for emergency care.
- Expanded clinical services to a community health center by implementing a novel relationship between a major academic health system, Medicaid managed care organizations, and the District's Health Information Exchange.
- Improved school health outcomes by creating a partnership between Children's Hospital, Walgreens, and FedEx to deliver asthma medications directly to schools.
- Established a regional asthma registry that captured more than 95% of children in the District and facilitated the implementation of critical data-driven interventions for high-risk cohorts.
- Co-founded the DC Healthy Housing Collaborative to improve housing conditions for chronically ill children.

**General Academic Pediatrician (2015-2019)**

Primary care pediatric physician in a medical home, servicing a socio-economically impoverished region. Additionally, instructed courses in Practical Asthma Management for the Pediatrics & Clinical Public Health department of the State School of Medicine & Health Sciences. Conducted professorial rounds and led pediatric primary care case lectures. Coordinated medical student case-based conferences. Prepared and delivered the monthly resident didactic lectures.

- Designed clinical quality metrics and quality improvement programs as part of the creation of a Clinically Integrated Network that grew to more than 400 pediatric practices.
- Clinical Instructor of Pediatrics (2015-2016) and Assistant Professor of Pediatrics (2016-2019).
- Created and served as Director of the Advanced Medical Home & Community Leadership program.
- Clinical Public Health Mentor for Patients, Populations, and Policy.
- Director of the Clinical Public Health Asthma Summit.
- Mentored and/or advised 14 medical students.

**Pediatric Chief Resident (2015-2016)**

Oversaw clinical, administrative, and educational functions for a General Pediatrics Residency program.

- Updated the entire pediatric resident curriculum, including cardiology, nephrology, hematology, oncology, and Pediatric ICU programs.
- Played a major role in the establishment of a Pediatric Advocacy track.
- Co-developed a mobile application for scheduling and educational resources for residents.
- Co-directed the Pediatric Resident Wellness Curriculum and Lecture Series.

**EDUCATION**

**MBA in Business Administration**, State University School, New York, NY

**MPH in Epidemiology**, State University School, New York, NY

**Doctor of Medicine (MD)**, State University School, New York, NY

**BA in Philosophy, magna cum laude**, State University School, New York, NY

**TRAINING & CREDENTIALS**

Completed a Pediatric Chief Residency (2015-2016) and Internship & Residency in Pediatrics, Community Health Track (2012-2015), at Children's Hospital in New York, NY.

Clinical Informatics, American Board of Preventative Medicine (2021-present)

Licensed to practice medicine in NY (2018-present) and MD (2015-present)

Pediatrics Certification, American Board of Pediatrics (2015-present)



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