

MARY SMITH

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STRATEGIC LEADER, CLINICAL QUALITY & SAFETY

HIGH VALUE CARE | POPULATION HEALTH MANAGEMENT | QUALITY & SAFETY TRANSFORMATION

Strategic Leader and Interim Chief Quality Officer offering 20+ years of experience and a background in leading large-scale programs within a variety of medical environments. Progressive background encompassing roles as Chief of Staff of a Level 1 Trauma Center, Medical Director, and Clinical Professor combined with board-level leadership experience. Advanced understanding of industry governance, as well as quality and safety requirements. Recognized for expertise in transforming clinical care, quality, and patient safety across inpatient and ambulatory environments.

PROFESSIONAL EXPERIENCE

ABC Clinic, New York, NY

2018-Present

Interim Chief Quality Officer (2019-Present)

Faculty Member – Department of Internal Medicine (2018-Present)

Hired in a faculty position within the organization and quickly promoted to the Interim Chief Quality Officer role which is focused on supporting the clinic's long-term strategic goals related to care quality and safety. Design and implement quality-specific vision, goals, and plans along with identifying potential areas for improvement. Recognized leader in the area of clinical outcomes, clinical metrics/measurements, clinical risk management, patient advocacy, and accreditation.

- Consistently build effective partnerships with executive leadership within the organization in addition to playing a lead role in the execution of system-wide safety/quality initiatives
- Subject matter expert in the areas of operational improvement and project management along with an ability to prioritize a variety of operational issues simultaneously

ABC Health, New York, NY

2016-2018

Medical Director

Held several strategic and leadership roles within a large-scale medical system which included Chief of Staff (elected) and Medical Director of 123 Clinic. Identified operational metrics/goals and developed appropriate strategies, diffused escalated operational issues, and worked closely with internal and external stakeholders.

- Instrumental in achieving over \$9MM in shared savings over a 3-year period along with beneficiary assignment growth from 17K to over 29K

ABC Medical Center, New York, NY

2014-2018

Chief of Staff/Member, Board of Trustees

Elected as the Chief Administrative Officer within an organization comprised of 750 Physicians throughout the School of Medicine, various private practices, and the ABC Medical Group for a Level 1 Trauma Center. Utilized superior communication abilities to directly support the Hospital President, the Board of Trustees, and financial/planning leadership team members.

- Identified operational gaps and devised policies related to quality, credentialing, and privileging along with handling enforcement related activities
- Acted as the ABC's Representative appointed by the Board of Governors. Directly supported ABC Medical Center which served as a tertiary care, teaching hospital with 909 licensed and CON-approved beds.
- Assisted in the strategic-decision making process for the organization, which was the only level 1 trauma center in the area and had over 1,000 students and 350 residents/fellows on-site each day

ABC School of Medicine, New York, NY

2000-2017

Program Director (2004-2017)

Associate Program Director – Residency Program (2000-2004)

Directed the internal medicine residency program within ABC University which required superior program and operations management acumen. Instrumental in recruiting new students, maintaining oversight of program accreditation, and achieving annual commendations for compliance with ACGME standards.

- Increased categorical residency growth from 12 to 16 PGY1 residents per year

ADDITIONAL PROFESSIONAL/TEACHING EXPERIENCE

Clinical Professor , ABC School of Medicine	2013-2018
Associate Clinical Professor , ABC School of Medicine	2004-2013
Assistant Clinical Professor , ABC University	1997-2004
Physician , ABC – Urgent Care	1996-1997
Teaching Assistant - Physiology , ABC University	1987-1989

EDUCATION & LICENSURE

Categorical Internal Medicine Residency, College University
Doctor of Medicine, College University
Master of Science in Physiology, College University
Bachelor of Science, Miami University
Certified Physician, American Board of Internal Medicine
Current Medical License; NY Department of Health Professions, NY Medical Board

LEADERSHIP EXPERIENCE & COMMITTEE APPOINTMENTS

Physician Leadership Council Member , ABC LLC	2016-2018
Chair, Board of Managers , ABC Health	2014-2018
Clinical Advisory Board for Governance of the Vidant Health System , ABC Health	2012-2018
Program Chair , ABC Scientific Session	2002, 2006, 2010, 2014
Executive Council Member , American College of Physicians	2010-2016
Chair of Residency & Fellowship Program Directors Council , ABC Medical Center Program Council	2014-2015
Treasurer , ABC Medical Center Medical Executive Committee	2013-2014
At-Large Faculty Member (Elected) , ABC Physicians Board of Directors Committee Ad-Hoc	2012-2015
Member, Project Planning Committee , Association of Program Directors of Internal Medicine	2011-2015
Member , ABC Medical Center Physician Leadership Institute	2011-2012
Participant – Executive Leadership Conference , Alliance of Internal Medicine	2008
Dean Search Committee Member , Brody School of Medicine, ABC University	2007-2008

COMMITTEE APPOINTMENTS

ABC School of Medicine; Clinical Education Curriculum Committee, Conflict of Interest Task Force, Clinical Track Committee, Continuing Medical Education Committee, and M2 Medicine Course Planning Committee

ABC Medical Center; Cardiovascular Executive Service Line Committee Member, Hospital Patient Safety and Quality Improvement Committee, Committee on Physician Health, Graduate Medical Education Policy Committee, Medical Executive Hospital Committee, Graduate Medical Education Committee, Emergency Services Committee, and Medical Records Committee

Association of Program Directors in Internal Medicine; Accreditation Committee

Alliance of Academic Internal Medicine; Residency Program Accreditation Requirements and Task Force Member

MEMBERSHIPS

American Society of Quality (ASQ)
Alliance of Academic Internal Medicine
North Carolina Chapter of American College of Physicians
Association of Program Directors in Internal Medicine
North Carolina & Pitt County Medical Society
Society of General Internal Medicine
American College of Physicians

PROFESSIONAL/TEACHING AWARDS

Best Teacher Award (3x), ABC School of Medicine

Laureate Award Recipient, American College of Physicians

PUBLICATIONS

Smith M, Smith J, Brian J. Leadership Article. The American Journal of Medicine, 2018

Smith M, Smith J, Brian J. Medical Article. Consultant, 53 (1), 52-53, 2013

Smith M, Smith J, Brian J. Medical Education Article. Implementation Science, 2:24. 27, 2007

Smith M, Smith J, Brian J. Leadership Article. The American Journal of The Medical Sciences, 329(6): 306- 309, 2005

Smith M, Smith J, Brian J. Medical Article. South Med J. 95:1228-1229, 2002

Smith M, Smith J, Brian J. Leadership Article. SSGIM Form. Vol.23 (1):5, 10, 2000

Smith M, Smith J, Brian J. Medical Article. Medicine and Science in Sports and Exercise. Vol. 24. No. 7. pp 749-754, 1992

SELECT PRESENTATIONS

Internal Medicine Grand Rounds ABC School of Medicine at College University, Clinical Pathological Conference Discussant; a 47-year Old Woman with Facial Pressure, 2018

Population Health and ESRD Seamless Care Organization: ECU Nephrology Grand Rounds, 2018

Population Health: An Introduction and Update of ABC Network, LLC; Invited Presentation; Physicians Leadership Institute ABC Health, New York, NY, 2018

After the Match: Cultivating a Community of Support, Retention and Mentoring to Enhance Diversity. Workshop Presentation Alliance Skills and Leadership Conference, New York, NY, 2017

Population Health and Accountable Care Organizations, Invited Presentation Teachers of Quality ABC School of Medicine New York, NY, 2017-2017

PD's Get Your Suits On; Strategies for Partnering with the C-Suite. Invited Presentation Alliance of Academic Internal Medicine Week. Atlanta, GA, 2015

ABSTRACT PRESENTATIONS

Resident Physician Central Venous Line Placement Training Reduces Central Venous Line Associated Bacteremia at Pitt County Memorial Hospital Southern Society of General Internal Medicine. New Orleans, LA, 2009

Directors Month: Mastery of the Core Competencies. Association of Program Directors in Internal Medicine. Philadelphia, PA, 2006

"Diabetic Foot Care Improves by Participation in ACGME Recommended Performance Improvement Process," Society of General Internal Medicine. Chicago, IL, 2004

"Diabetic Foot Care Improves by Participation in ACGME Recommended Performance Improvement Process," Association of Program Directors in Internal Medicine, New Orleans, LA, 2004

RESEARCH

Alliance of Academic Medicine Educational Innovations Project; After the Match: Cultivating a Community of Support, Retention and Mentoring to Enhance Diversity. Multi-Institutional Collaborative of IM Residency Leadership from ECU, Duke, UNC, Wake Forest, Morehouse, 2016-Present

Quality Improvement Training in Primary Care HRSA Grant # D54HP03396; Lead Project Faculty (10% Allotted Time), 2005-2010