

SARAH BROWN

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SENIOR PROGRAM MANAGER

ENTERPRISE AGILE COACH • PRODUCT OWNER

Offering extensive experience in delivering Agile programs and transformation leadership across global environments.

Senior leader with career success in overseeing transformation initiatives and product ownership for diverse organizations. Advanced knowledge of Agile methodologies with proven background leading development and business teams through product design and enhancement programs, as well as training large workforces on new process standards and practices. Comprehensive experience in program planning, global resource management and stakeholder engagement combined with demonstrated strengths in developing roadmaps and strategies that align with corporate objectives. Leverage expertise to drive the adoption of Agile practices and SAFe framework to achieve technical and business requirements while simultaneously delivering continuous improvement.

Core Competencies:

Program Management • Agile Coaching • Product Management/Ownership • Process Optimization
Design Thinking • User Story Mapping • Impact Mapping • Global Resource Management • Stakeholder Engagement
PDLC/SDLC • Risk Management • Change Management • Strategic Leadership • SAFe Framework • Agile Methodologies
Transformation Leadership • Product Roadmap • Cost Control • Collaboration • Cross-Functional Leadership

PROFESSIONAL EXPERIENCE

ABC BANK, New York, NY

2019 – Present

Senior Agile Coach

Hired to lead a large-scale Agile transformation effort to drive business agility improvements across the banking organization. Define and integrate program strategies, roadmap, projects and Scaled Agile Practices (SAFe) framework to maximize business value across all functions. Provide guidance and advisement to cross-functional teams on the adoption of related processes, working closely with Organizational & Technical Excellence and Communication & Collaboration leadership. Direct a team of 10 scrum masters to ensure the successful adoption of new processes across the organization.

- Orchestrated the end-to-end transformation project, including providing training, coaching and mentoring for 2K employees spanning 200 teams and 50 value streams.
- Mentored and coached resources in adopting Agile behaviors and principals, including 200 scrum masters, product owners, business owners, development teams and HR teams.
- Designed and delivered \$74K 4-month mentorship program for leaders across different areas of business agility, which removed dependency on external consultants.
- Aligned Agile program deliverables and strategy to overall enterprise value stream, reviewing program metrics to identify and resolve risks and pain points and deliver program-level predictability while also driving continuous improvement.
- Built and managed partnerships with key executive stakeholders to align technology strategy with business roadmap, ensuring proper technical runway and resource capacity to support Agile adoption.
- Established a culture of performance and accountability by partnering with direct of HR to improve the performance review process for workforce of 16K. Introduced regular Agile performance reviews, which provided expedited identification and resolution of performance issues.
- Positioned the Agile transformation effort to be adopted across all Swedbank entities and organizations. Established 3 communities of practice for Agile coaches, scrum masters and product owners to foster a continuous learning environment, promote their professional growth and increase overall business agility.

ABC KING, New York, NY

2013 – 2019

Product Owner (2018 – 2019)

Championed the evolution and enhancement of gaming product by leading product optimization efforts. Oversaw the set-up and management of a 2nd studio for the product in Berlin, Germany to support daily active user (DAU) volume of 40M generating \$980M in annual revenue. Defined expectations for business and technology teams to meet product vision, objectives and key results (OKRs), business goals and key performance indicators (KPIs).