

JANE SMITH, MN RN

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REGISTERED NURSE/CLINICAL NURSE SPECIALIST

Service-oriented, patient-centered leader and registered nurse with a Master of Nursing bringing competitive edge and value-added contributions to prestigious and highly respected hospital systems serving a diversity of patients from varied demographics and socio-economic backgrounds. Present passion for patient care and the latest advancements in medicine, interdisciplinary team collaboration, evidence-based practice, and leading-edge scientific inquiry. Consistently spearhead process improvements to enhance the efficacy of patient care, programs, and services resulting in a strong record of boosting patient satisfaction levels and hospital ratings. Capitalize on world-class nursing education and top-tier qualifications while implementing quality improvements across emergency departments, ambulatory surgery, family care, and additional units. Display expedient mastery of new processes and procedures as well as adaptability to demanding, fast-paced environments. Assume leadership positions, employ expert communications skills and practice outstanding customer service while driving interdisciplinary healthcare teams and in conducting patient-nurse relations.

PROFESSIONAL EXPERIENCE

HEALTH SERVICE, NEW YORK, NY

2016 TO PRESENT

CLINICAL NURSE SPECIALIST

Obtained series of rapid promotions and increasing leadership responsibilities for a fast-paced, high-volume, 13-bed Emergency Department located in the Fort Apache Indian Reservation and serving an economically-struggling patient population of 17,000 tribal members. Triage and serve patients of all ages undergoing a plethora of conditions including trauma, sexual assault, domestic violence, diabetic wound care, alcohol withdrawal, and other adverse and emergent situations in conjunction with routine health visits.

NURSING LEADERSHIP INITIATIVE AND INTERDISCIPLINARY TEAM MANAGEMENT:

- Display leadership authority as a Charge Nurse taking accountability for patient safety and top-tier quality of services delivered with cross-functional team management methodologies.
- Prove vital to seamless and efficient operations, demonstrate versatility, and capitalize on cross-functional leadership acumen by periodically floating to the Family Care Unit, Outpatient Clinic, and Public Health departments to prevent deficiencies during critical nursing staff shortages.

PATIENT-CENTERED CARE AND SUPERIOR STANDARDS OF EXCELLENCE:

- Assess patients presented for emergency care based on medical history, physical assessment, and chief complaints. Coordinate triaging, IV initiation, portacath evaluation, interpretation of cardiac rhythms, and supervision of PICC lines. Act as a customer service champion while anticipating patient needs, administering medications, investigating concerns, and providing patient education and updates.
- Oversee patient vital signs, document patient condition in Electronic Health Record system as well as behavior, physical changes, and interventions executed.
- Exercise consultative approach when educating patients' families, caregivers, and/or significant others on health condition(s), treatment plans, and continuing care.
- Practice risk reduction and protect both patients and employees by adhering to infection control policies and protocols, medication administration and storage procedures, and controlled substances rules and regulations.
- Exercise calm demeanor in support of a controlled ER atmosphere in the event of code calls. Provide life-saving and mission-critical assistance to physicians and nurse practitioners.

STAFF TRAINING, COACHING, AND MENTORING:

- Contribute to ongoing training of nurse staff including new hires and nursing students. Provide corrective action opportunities and 360 degree feedback and evaluation. Support performance improvement initiatives and clinical best practices while also enforcing infection prevention and compliance to safety regulations.
- Exercised collaborative leadership with the WRSU Quality Management Department to develop hospital-wide training for RNs, PTs, HTs, and CNAs on instrument pre-cleaning process in preparation for CMS survey.

HEALTH SERVICE, NEW YORK, NY**2004 TO 2016****CLINICAL NURSE SPECIALIST – AMBULATORY SURGERY**

Demonstrated high-energy and collaborative leadership in training nursing providers on the procedures required for delivering outstanding patient care. Supervised and evaluated colleagues and subordinates, scheduled work assignments, set priorities, and identified staff development and training needs. Assessed operations and team output to determine opportunities for corrective actions, quality improvement, cost-efficiencies, and enhanced patient safety practices.

HUMANITARIAN MISSIONS AND COMMUNITY OUTREACH:

- Recognized for humanitarian contributions, community outreach, and for extending nursing services to impoverished populations, resulting in a substantial and positive impact on the health of the surrounding community. Helped to enable long-term healthcare access with altruism, vision, leadership and dedication.
- Attained prestigious Whiteriver Service Unit Public Health Nursing Award for administering flu vaccinations for at-risk and underserved populations on The White Mountain Apache Indian Reservation at the Alchesay Activity Center as well as in the socio-economically challenged and remote communities of Carrizo and Cibecue, AZ.
- Garnered praise and recognition for demonstrating superior leadership and exceptional nursing as well as internal and external service, resulting in acquiring two Whiteriver Service Unit Shining Star Awards.
- Supported Whiteriver Service Unit's Diabetes Department personnel in conducting community outreach throughout the Diabetes Door-to-Door campaign targeting at-risk/underserved populations in remote locations of The White Mountain Apache Tribe Indian Reservation.
- Volunteered to work in an HIS Outpatient Department located in a remote area of Cibecue, AZ throughout a significant nurse staffing shortage.

TRAINING, PATIENT SAFETY, AND RESOURCE ALLOCATION:

- Acted as a preceptor with Northern Pioneer College's nursing students throughout Capstone rotations in perianesthesia nursing.
- Provided education on child passenger safety and the correct installation of child passenger seats for discharged pediatric patient families as designated by the Departments of Ambulatory Surgery and Obstetrics.

CROSS-FUNCTIONAL LEADERSHIP RESPONSIBILITY AND RESOURCE ALLOCATION:

- Displayed cross-training and interdisciplinary acumen as an RN for Post-Anesthesia Care, Pre-Operative, and Perioperative departments for both adult and pediatric patients from two years of age to elderly population. Also performed as a Charge Nurse overseeing the continuity of care across all departmental functions and central processing staffing needs.
- Partnered with Whiteriver Service Unit Quality Management Department to evaluate 8,000+ Emergency Department chart reviews revolving around cases of ETOH, drug abuse, sexual assault, and domestic violence primarily within the Native American patient demographic.
- Mitigated risks and supported loss prevention of pediatric patients by serving as a Certified CPS (Child Passenger Safety) as a vital part of the Safe Kids Worldwide Technician initiative for both Ambulatory Surgery Nursing and the Obstetrics Departments.
- Assisted in determining purchasing requirements and departmental supply needs. Implemented cost-effective procurement procedures while acting as a key and strategic Departmental Liaison.

HEALTH SERVICE, NEW YORK, NY**2013 TO 2014****CLINICAL NURSE SPECIALIST**

Administered direct and patient-centered care to economically-disfranchised and at-risk/underserved population patients on The White Mountain Apache Indian Reservation. Treated inpatients with diversified conditions including diabetes management and patient education, traumatic and diabetic wound care, CIWA protocol, cardiac issues, pediatric respiratory difficulties (RSV), and Rocky Mountain Spotted Fever. Made vital contributions to floor management and ensured seamless operations, workforce optimization, and superior levels of efficiency.

NURSING STANDARDS OF EXCELLENCE:

- Demonstrated compassion and commitment to delivering best-in-class nursing care of patients of all ages, from one month to geriatric and/or end-of-life stages.

- Accomplished direct and highly responsive inpatient care for young patients involved in various John Hopkins University Hospital's pediatric studies.
- Took initiative to float to Emergency Department during critical staff shortages as well as for code protocol.
- Demonstrated interpersonal effectiveness and commitment to patient education throughout interactions with both patient and families.
- Serviced as patient's advocate in all health-related matters including the appropriate utilization of health services and community resources following discharge.

TEAM LEADERSHIP AND COACHING/TRAINING:

- Capitalized on previous healthcare experience and advanced areas of subject matter expertise to provide both theoretical and practical training to nursing care professionals. Emphasized the preeminence of delivering compassion, accountability, relationship-building, and customer service excellence.
- Took charge of designing and delivering in-depth and hands-on training curriculum on chest tube insertion practices and safety procedures.
- Partnered with flight teams of accepting hospitals in the process of preparing patients for fixed wing or helicopter transfer to Phoenix or Tucson, AZ-area hospitals as a result of high-acuity status. Performed transfers with efficiency and attention to patient safety.

EDUCATION

College University – Frances Payne Bolton School of Nursing, Doctorate of Nurse Practice Program	Cleveland, OH, United States May 2013
College University – Frances Payne Bolton School of Nursing, Master of Nursing	Cleveland, OH, United States May 2013
College University Bachelor of Arts, Organizational Management	Cleveland, OH, United States May 2008

PROFESSIONAL DEVELOPMENT/CREDENTIALS

LICENSURE

- Registered Nurse, State of Arizona, 07/2013

CERTIFICATIONS:

- Trauma Nurse Core Course, 01/2018
- Advanced Cardiac Life Support Provider, 7/2017
- Basic Life Support Provider, 7/2017
- Pediatric Advanced Life Support Provider, 11/2016

RELEVANT TRAINING:

- APEX Innovations: NIK Stroke Scale Training and Certification, 06/2016
- Excel: Data Basics Training, 06/2016
- Bard 3CG Sherlock PICC Line Tip Confirmation, 05/2016
- Healthy Steps: Child Development, 05/2016
- Public Health Nursing Data Basics, 04/2016
- CPS Technician Certification: Safe Kids Worldwide, 01/2016
- Certification in Nonviolent Crisis Intervention, 11/2015
- Government Service Travel Training, 08/2015
- 3M Central Sterile Processing Infection Prevention, 07/2015
- American Society of Perianesthesia Nurses National Conference, 04/2015

UNIFORMED SERVICES EDUCATION/PUBLIC HEALTH/DoD TRAINING

- FEMA IS-00700.a, 2015
- FEMA IS-00800.b, 2015
- FEMA IS-00100.b, 2014
- FEMA IS-00200.hca, 2014

PROFESSIONAL AFFILIATIONS:

- Emergency Nurses Association, 2017 – Present
- Sigma Theta Tau International Honor Society of Nursing, Case Western Reserve University, 2012 – Present
- Whiteriver Service Unit Medicine City Housing Committee, 2015 - 2016

PRESENTATIONS

Alchesay High School, Health Professions Club 2014
White Mountain Apache Tribe
Whiteriver, AZ
Unknown Career Opportunities in the Field of Nursing

Whiteriver Service Unit Health Fair 2014
Whiteriver, AZ
Chest Tube Insertion and Management

Malone University
BA, Organizational Management Undergraduate Research Project
Canton, OH
Compliance and Prevention of Wrong Site Surgery

ADDITIONAL CAREER HIGHLIGHTS

- **Surgery Preceptor**, Lake Erie College of Osteopathic Medicine (LECOM) serving medical students of the Department of Surgery at University Hospitals Richmond Medical Center, 2007 – 2013.
- **Surgeon's Assistant and Physician's Assistant, Surgery First Assist Preceptor**, Celevaland Clinical Foundationa Hillcrest Hospital in conjunction with Cuyahoga Community College, 1995 – 2007.
- **Surgeon's Assistant, Physician's Assistant, Nursing RN, First Assist Surgery, and First Assist Preceptor**, Cleveland Clinic Foundation's Department of Cardiothoracic Surgery, 1994 – 1995.
- **First Assist for National Cardiac, Lung, and Organ Procurement Team**, Cleveland Clinic Founction's Department of Cardiothoracic Surgery, 1993 – 1995.

AWARDS & HONORS

- Whiteriver Service Unit Public Health Nursing Award, 2015
- Two Whiteriver Service Unit Shining Star Awards, 2014 and 2015
- Summa Cum Laude, Case Western Reserve University's Doctorate of Nurse Practice Program, 2013

REFERENCES

Name of Reference
Company Title
Job Title
Phone Number
Email Address